

Abstract

A method and apparatus are provided for processing a public safety call. The method includes the steps of receiving the public safety call and determining a
5 geographic source of the public safety call. The method further includes the steps of determining an environment of the geographic source of the public safety call, identifying a resource to handle the public safety call based upon the determined
10 environment and forwarding the call to the identified resource.

09434640-11059
065077-0494E460